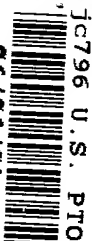


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ATTENTION: BOX PATENT APPLICATION

Sir:

Transmitted herewith for filing is the patent application of

Inventor(s): Ron Linyard, Arlyn Asch, Jonas Salling, Brian C. Sparks, Arie Trouw and Mark Wineman

For: METHOD AND SYSTEM FOR PROVIDING ELECTRONIC USER ASSISTANCE

Enclosed are:

(X) 14 sheet(s) of drawing.

(X) Return prepaid postcard.

CLAIMS AS FILED

FOR	NUMBER FILED	NUMBER EXTRA	RATE	FEE
Basic Fee			\$710	\$710
Total Claims	32 - 20 =	12 ×	\$18	\$216
Independent Claims	9 - 3 =	6 ×	\$80	\$480
If application contains any multiple dependent claims(s), then add			\$270	\$
FILING FEE TO BE PAID AT A LATER DATE		\$1,406.00		

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Attorney Docket No. : EHELP.004A

Applicant(s) : Linyard et al.

For : METHOD AND SYSTEM FOR PROVIDING
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